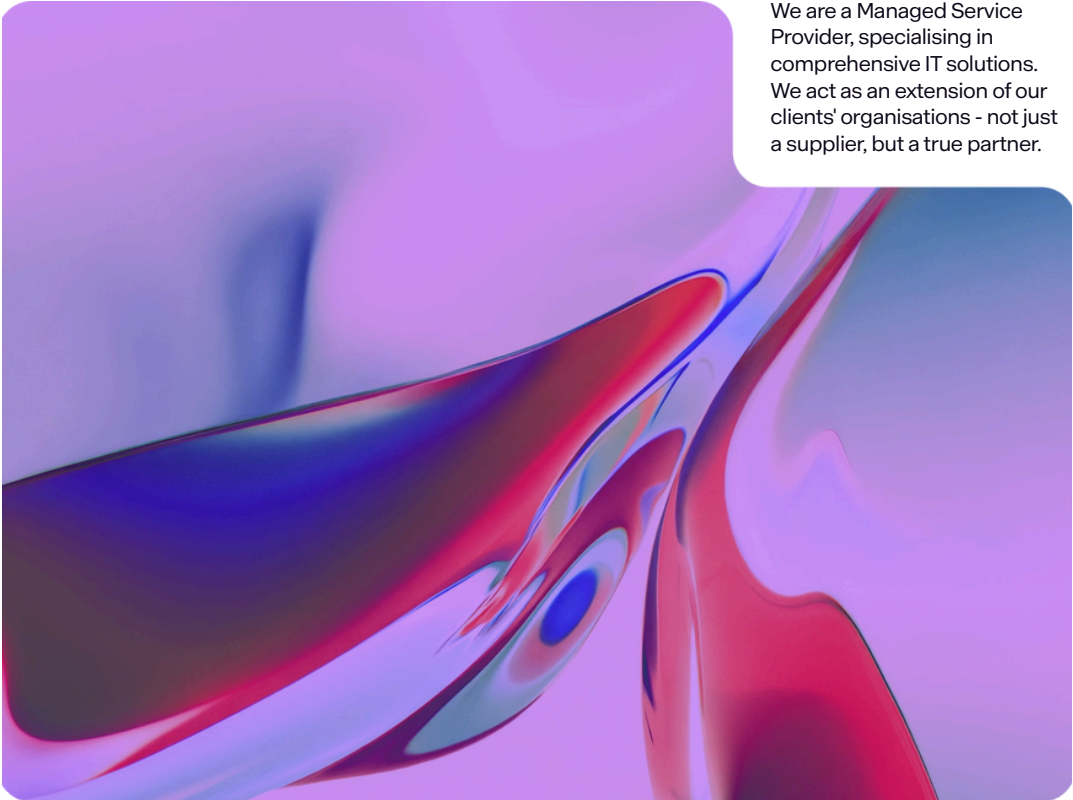# curveball

Tailored IT solutions

We are a Managed Service Provider, specialising in comprehensive IT solutions. We act as an extension of our clients' organisations - not just a supplier, but a true partner.

Your partner in IT

Managed Service Partner to supercharge your business

We can keep your business technology fully optimised while you focus on your business. As part of a Managed IT solution, we can take care of your network, infrastructure, applications and support needs. We are here to help ensure that your IT provision delivers a strong foundation for your business.

✔ **Simplify your IT support**
Access wide-ranging technical expertise for all Managed IT and Communications needs.

✔ **Strengthen your IT security**
With best practice frameworks, enhanced protection, ongoing risk management audits & testing.

✔ **Optimise your infrastructure performance**
Maximise uptime and resilience with public and private cloud services.

✔ **Keep your team fully connected**
From custom connectivity to enhancing user experience, we have unified communication solutions for every business.

Trusted by the best

HOTEL Chocolat.   APPLIED NUTRITION

CARROLL GROUP   SKINNY TONIC

CONTRACT SECURITY UK   proserve

And 200+ more

1998	5.0	97%
Curveball is born	Google review rating	Calls answered in 15s

Curveball Solutions

IT Support
A solution that works for you

Our IT support services provide proactive monitoring, expert troubleshooting and strategic guidance to keep your systems secure, efficient and always operational. Whether you need remote assistance, on-site support or long-term IT strategy, we act as an extension of your team - ensuring minimal downtime and maximum productivity.

Managed IT Support
Proactive monitoring, maintenance and troubleshooting to keep your systems running smoothly.
- Simply priced IT Support packages
- Unlimited support requests
- Regular IT account reviews

Tech Environment Support
Seamless, secure, and scalable IT, to help your business run smarter.
- Simplify operations with one IT provider
- Boost productivity across your workforce
- Strengthen your security and compliance position

Helpdesk Support
UK-based IT experts providing quick resolutions for your IT issues.
- Certified & experienced IT professionals
- We work within ITIL best practice framework
- SLA managed

Reliable & Proactive Support
24/7 monitoring and maintenance.

Fast, Expert Assistance
Get quick resolutions with remote and on-site support from experienced IT professionals.

Scalable & Cost-Effective
Flexible support to suit your needs, reducing downtime and recruitment costs.

IT Asset & Licence Management

Tracking, managing, and optimising IT resources to reduce costs and improve efficiency.

- Microsoft Solutions partner
- Tailored licensing advice
- Managed billing & admin

IT Consultancy & Strategy

Aligning technology with business goals for optimal success.

- Modern Workplace
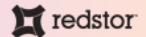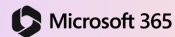- Fractional IT Management
- Digital Transformation

Additional IT Services

Protect your business and critical data and avoid unnecessary downtime.

- Cyber and email security
- Data backup
- IT infrastructure

Trusted Partners

Microsoft   CISCO   datto   Azure   Microsoft 365   redstor

★★★★★

"We moved to Curveball as we needed an IT partner that would work with us to help support our business growth. We've worked together to discuss options and find the best and most cost-effective solution for our changing needs. This thoughtful approach has saved us money while ensuring we have the tools we need to succeed."

Karen, Proserve
Construction & Civil Engineering industry

IT Support Packages

	Value £35.00/Month per seat	Business £33.00/Month per seat	Premium £31.50/Month per seat
End-User Computing (EUC)			
Number of Users	10-29 users	30-49 users	50+ users
Desktop support with MS ecosystem	✓	✓	✓
Backup for 365* User Environments (Up to 50GB)	✓	✓	✓
Infrastructure			
AD & Entra management with compliance*	✓	✓	✓
Email Support	✓	✓	✓
365 Management**	✓	✓	✓
DNS/DHCP/Server	1 Server	3 Servers	5 Servers
Network Support	1 Device	3 Devices	5 Devices
Wifi Support	2 Devices	6 Devices	10 Devices
Cyber Security			
EDR/Anti-virus	✓	✓	✓
MDM/Intune*	20 Devices	60 Devices	100 Devices
Unified Communications (UC)			
MS Teams support*	✓	✓	✓
Multi-Factor Authentication*	✓	✓	✓
Router/Firewall Support	✓	✓	✓

*Available with the appropriate Microsoft licensing sold separately
**Microsoft licensing must be managed and purchased via Curveball Solutions

Microsoft Solutions
Unlock your full potential

Our expert team ensures seamless set up, management, and optimisation, so you get the most from your Microsoft investment - whether it's cloud solutions, licensing, or advanced security features.

Microsoft 365 for Business
Access Microsoft Word, Excel, PowerPoint, and Outlook, along with cloud services like Exchange Online, SharePoint, OneDrive, and Teams, to create and collaborate from any device.
- Advanced collaboration & communication
- All the latest Office apps, all the time
- Built-in security & compliance

Tailored Microsoft Licensing Plans
We evaluate your specific needs to suggest the best Microsoft 365 licensing option that is both cost-effective and scalable.
- 'Right size' your licenses to your needs
- Get the most out of bundle options
- Monitor usage & adjust

Simplified Management
We manage the billing and administration of licenses and subscriptions directly, delivering a seamless and hassle-free experience.
- Renewals processed
- Usage tracked
- Compliance managed

Boost Productivity
Leverage Microsoft tools, streamlining workflow and collaboration.

Enhance Security
Protect your business with built-in security features & compliance solutions.

Optimise Costs
Get the right licensing and cloud set up to maximise value and reduce waste.
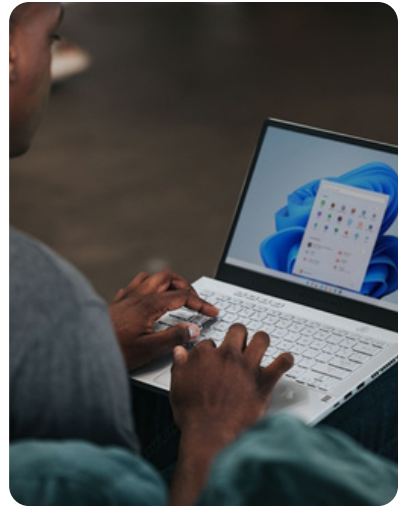
Cloud Integration

With Microsoft 365 cloud-based tools to support remote work and collaboration, your team can work securely and effectively from anywhere.

- Access from any connected device
- Work from anywhere
- Secure and simple

Security and Compliance

Employ advanced security tools like Azure Information Protection, Microsoft Intune and Multi-Factor Authentication to safeguard your data and manage devices effectively.

- Advanced security features
- Protect your confidential data
- Manage your M365 devices

Experts in the full Microsoft 365 suite

250%

M365 users average ROI over 3 years.

70%

of users said Copilot improved the quality of their work

66%

of Copilot users say it helps them work faster

Statistics from forrester.com

Cyber Security
Protecting your data and business

From ransomware to data breaches, businesses face increasing risks every day. Curveball Solutions delivers expert-led cyber security services to protect your data, systems, and reputation, ensuring you stay secure and compliant.

Advanced Security Solutions
Our range of cyber security solutions combine to guard your valuable information, ensuring it's protected from threat, theft or deletion.
- Advanced firewall to control network traffic and prevent unauthorised access
- Endpoint detection and protection reducing the threat of ransomware and malware
- Email security configuration to protect against spoofing or phishing attempts

Incident Response & Recovery
In the event of a security incident, our team is ready to swiftly respond and help your business recover, minimising downtime and data loss.
- Continuous endpoint monitoring, detection and response
- Remote containment of endpoints
- Forensic investigation of attempted cyber attacks

Data Protection & Encryption
Our data protection solutions ensure that your sensitive information remains safe and encrypted
- Authorised access controls to ensure only the right people can view sensitive data
- Data Loss Prevention technology to prevent data breaches and unauthorised data transfers
- Reliable backup and recovery solutions to prevent permanent data loss

Proactive Support
We monitor, detect, and respond to threats before they become a problem.

Fast & Expert Assistance
Our solutions keep your business safe without slowing you down.

Regulatory Security Standards
We help you meet security regulations effortlessly.

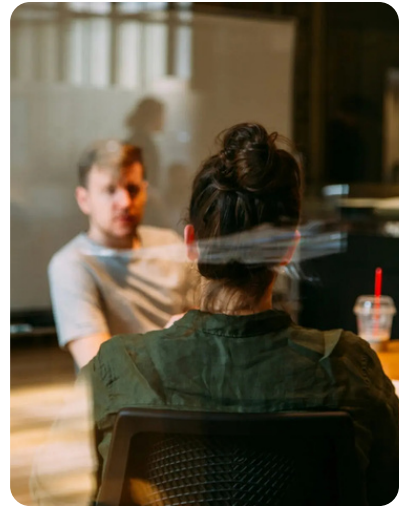## Vulnerability Assessments & Penetration Testing

We perform detailed vulnerability assessments and penetration tests to identify any weaknesses and proactively secure your systems.

- Tailored network and infrastructure scan, with executive report and remediation steps
- Minimal network performance disruption during testing
- Security control tests with activity logging to reference with your SIEM or network alerts

Data Protection & Encryption

Expert guidance for business compliance
We can help you ensure that you have the processes, controls and policies in place to comply with cybersecurity regulations.

- We help you ensure that all necessary cybersecurity compliance requirements are met
- Regular reporting to prove your policies and controls are implemented and working
- Create and implement security policies that align with industry standards and regulatory requirements

50%

of businesses reported experiencing some form of cyber security breach or attack within the past 12 months.

84%

Of business cyber attacks begin with an email. Phishing remains the most common type of cyber-attack reported by businesses.

70%

Of businesses have increased security measures in last 12 months - such as updated malware protection & network firewalls.

Statistics from ncsc.gov.uk

Cloud Services

Safe and scalable cloud data storage

We offer a complete range of infrastructure services tailored for modern businesses, including public and private cloud solutions. With our Stratus 1 private cloud with Cisco and Meraki certifications, you get a secure, reliable, and scalable network you can count on.

Public Cloud Solutions

Scale flexibly, cut costs with pay-as-you-go cloud, all supported by expert management for peak performance and security.

- Scale your operations seamlessly, adapting to business growth and changing demands.
- Cut capital costs by using shared infrastructure and paying only for what you use.
- Leverage expert cloud support to maximise performance and security.

Private Cloud with Stratus 1

Access dedicated, secure, and customizable infrastructure for better performance, data control, and compliance.

- Access to dedicated server resources, boosting your network performance and reliability
- Enhanced security with infrastructure dedicated solely to your organisation
- Customised networks to meet compliance standards and your business needs

Expert Management & Support

Partner with cloud specialists, we will proactively manage, monitor, and optimise your infrastructure.

Strengthened Security & Compliance

Data protected with enterprise-grade security, automated updates, and adherence to industry regulations.

Scalability & Cost Efficiency

Scale resources on demand while controlling costs through smart architecture and usage insights.
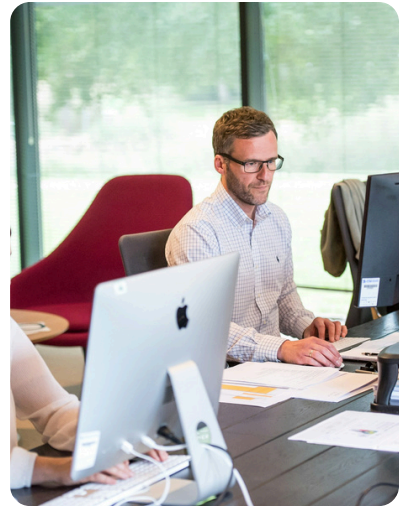
Cisco and Meraki Cloud Network

Get certified expertise, advanced Cisco Meraki solutions, and ongoing support to keep your network secure, scalable, and resilient.

- Well qualified team of Cisco Meraki specialists
- Advanced networking with centralised remote management
- Comprehensive Support to keep your network resilient and efficient

Data Backup

Rapid cloud backup and recovery for servers, desktops and laptops, with instant access to live and archive data.

- Easily backup and store your data
- Capture snapshots of your data for fast recovery when you need it
- Protect and backup your Microsoft 365 data easily

Trusted Partners

M365   CISCO   Microsoft   CISCO Meraki   CYBER ESSENTIALS

★★★★★

"We have been with Curveball for a little over 2 years now. They are always willing to go above and beyond to help with any IT issues, big or small, always willing to find time to pop in with any equipment we need or just for a catch up! Would recommend"

Terry, Carroll Group
Property development industry

Network & Communication

The best communications and connectivity for your business

We work with our specialist partners to create tailored telecom and connectivity solutions, delivered by our in-house Unified Comms professionals.

3CX VoIP Telecoms

We are a 3CX Gold Partner, we can help you cut telecom costs and increase reliability

- Call, video call, collaborate and chat through multiple devices, from anywhere
- We cut call and network costs with flexible licensing, and minimal hardware
- Add users, manage settings and integrate with your CRM via a user friendly dashboard

SIP Trunks

Our SIP Trunking replaces ISDN for Voice with a reliable, flexible, cost-effective solution

- Save money on calls costs and line rentals
- Free internal calls and great features
- Scalable with built in Business Continuity

Voice for Microsoft Teams

Make and receive external calls via Microsoft Teams

- Replace your current telecoms with Microsoft Teams for all communication
- PCI and MiFID II-compliant call recording
- Advanced contact centre features and call controls within Microsoft Teams
- Connect your international offices with calling plans in 65+ countries

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✔ **Dedicated Network & Communication Professionals**
We will implement and securely manage your telecoms and connectivity

✔ **Tailored Solutions**
We will make sure you have the best solution for your business needs and premises

✔ **Scalable + Cost Effective**
We will recommend a good value solution with the flexibility you need

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Fully Managed Connectivity Solutions

Get the right internet for your business, with high-speed performance to suit your needs

- Stay connected with our dedicated gigabit fibre leased line for unbeatable speed and reliability
- Superfast speeds up to 900Mbps with FTTP — a great value option for small businesses
- Our business continuity option gives you high-speed internet with balanced performance and value, for businesses of all sizes
- When connectivity is critical, our dual connectivity option will auto transfer to a backup leased line the moment your connection drops

Managed Cisco Meraki SD-WAN

To leverage SD-WAN technology, we offer fully managed solutions, including Meraki MX devices, network setup, and ongoing support
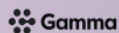
- We can manage and secure your network with cloud-based monitoring & remote control
- Ensure reliable, high-performance connectivity with dual-active VPN uplinks and smart routing
- Maximise network efficiency and performance across all your business applications

★★★★★

"Curveball Solutions have provided an efficient and a very professional service and fully supported of our business needs. As a key supplier this has been beneficial with regard the continuous growth of our business. We would recommend their services and solutions to any business; Callum and all of the the team are committed to meeting and at times exceeding our expectations."

Dave, SIM Switchgear
Electrical engineering industry

Trusted Partners

Microsoft   CISCO   Voiceflex   Gamma   zen   Virgin O₂ Business   3CX

Business Mobile Management
We keep your team connected

We work with a range of networks, recommend the best deals for your needs and manage your mobile accounts on your behalf. No more time wasted on your mobile account admin or stuck in endless call queues.

Range of Mobile Options
We source the best-value business mobile deals
- We recommend the right mobile devices, network & tariffs for you
- Flexible contract terms and SIM only or SIM & device plans available
- Technology refresh, device recycle or lease options available

First Class Service
We will liaise with your network on your behalf, no need for long calls queues, simply call us.
- Get the right mobile plans and data allowance for your users needs
- Regular account reviews to help you avoid overcharges
- Any issues or queries? We'll sort it out with your mobile network.

Mobile Account Management
To save you the hassle, we provide full account management of your business mobile estate
- Dedicated Account Manager backed by our expert Service Desk team
- We manage your connections, SIM swaps, changes and tariff changes
- We will answer your call within 15 seconds – no more network call queues

✓ Boost Productivity
Leverage Microsoft tools, streamlining workflow and collaboration.

✓ Enhance Security
Protect your business with built-in security features & compliance solutions.

✓ Optimise Costs
Get the right licensing and cloud set up to maximise value and reduce waste.
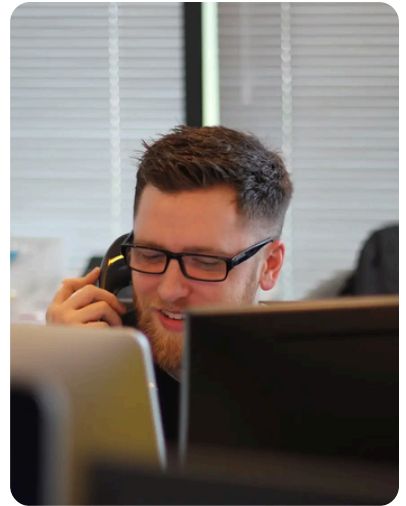
Mobile Device Management

Our business MDM solution delivers seamless connectivity and expert support

- Centralised MDM, offering security, compliance, & control
- Boost productivity & reduce downtime with auto setup management
- End-to-end MDM implementation with training & support
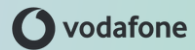
IoT and M2M data

We make IoT & M2M simple - tailored solutions, expert support, and a partner who gets your business

- Seamless global connectivity via multi-network roaming agreements
- Fixed and static IP options
- Control your M2M costs and performance
- Customised M2M solution with ongoing support

Trusted Partners

Virgin Media O2 Business | O2 Direct Partner Network | EE | BT | vodafone

★★★★★

"Have been using Curveball for the last 4 years to sort all our business mobile phone contracts out. Helped ensure the right networks were chosen for the various areas of the country our sites are located and made it a simple process. Peter and Lisa are always there to help when needed and hardware back up through the helpdesk is spot on. Would highly recommend."

Richard, Yorkwold Pigpro
Farm supply industry

Business Utilities Management
Saving you time & money

We save you the time and effort of searching the energy market for the best energy deals, and liaise with providers on your behalf.

Business Energy
Regardless of your business size or number of locations, we have the experience and partnerships to help you access the lowest energy bill rates.
- Fixed price energy bill contracts
- Smart meters available
- Budget price plans available

Managed Utilities
From comparing prices to checking bills, we will manage your utility bills and give you some time back.
- Fully managed supplier switch over
- Multi-site bill contract streamlining
- Proactive bill monitoring available

Business Water
Saving and reclaiming on water & waste charges
- Save an average of 30% on water charges
- Reclaim overpayments, from £500 to £10'000
- Simple & stress free

★★★★★

"We use Curveball for our energy and telephone contracts. All the staff I deal with are fabulous and can't do enough to help you. If you want to deal with a company with a proper personal touch these are the people to use."

Scott, Diamond Precision
Engineering industry

20%	30%	7hr
Average saved on energy charges	Average saved on water charges	Average time saved per month

Statistics based on internal data

Curveball Solutions

Get in touch

Book in an appointment or get a free
IT health check.

CALL US:

+44 (0) 151 547 4321

EMAIL US:

hello@curveballsolutions.com

FIND OUT MORE:

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