

Welcome to curveball

Our team is here to help
Monday - Friday
08:00 - 17:30

Accessing Support IT or service issues? No problem.

To request support, simply email details of your problem to our Support Desk, & our team will get on the case.



Request Support

Email your support request to
support@curveballsolutions.com

You will receive a confirmation email
containing your
Support Ticket ID



Call Us

To discuss your request call


0151 547 4321

Please have your
Support Ticket ID available when
you get in touch.

Need further support? Reach out to our Heads of Department.


IT, Connectivity & Phone System Support

IT Team Leader

 **0151 547 7975**


Mobile & Utilities Support

Service Desk Team Leader


 **0151 547 7966**

Billing & Finance Support

Finance Manager

 **0151 547 7942**

Head of Managed Services

 **0151 547 7973**

Feedback

Whether it's positive or room
for improvement,
share your feedback [here](#)

Escalations

To escalate a support request outside of your
Service Level Agreement, please email us,
including your Support Ticket ID number.

escalations@curveballsolutions.com

Complaints

In the event you are not satisfied by the
service you are receiving and would like to
make a complaint, please email details to us.

complaints@curveballsolutions.com